



Vertex Case Manager for Blind and Visually Impaired

What is Vertex Case Manager?

Vertex has built its Case Manager solution for blind and visually impaired. It is a secure, cloud-based case management solution designed to help agencies support individuals who are blind or visually impaired. From intake through discharge, our system simplifies the way you manage data, track services, and report outcomes, with accessibility at its core.

We're proud to announce that Vertex Case Manager is now fully accessible for staff with visual impairments, thanks to a major accessibility upgrade inspired by customer feedback.

Reduce the amount
of data entry by

50%

Case Manager Enhancements for Visually Impaired

- Screen reader compatible (JAWS® capable)
- Keyboard tabbing support for intuitive navigation
- Field-level narration to guide users through forms and workflows
- Accessible layouts and labels to support a smooth user experience

Case Manager Features

- Enter service time, note progress, and deliver support from the same page
- Review and finalize entries by client, DSP, or service location
- View clients as a staff person's caseload or other agency-defined groupings
- Upload and store documents into the database
- Quickly generate demographic reports
- Produce system generated monthly, quarterly, or annual progress reports