

6 STEPS TO ATTAINING FULL EVV COMPLIANCE

Electronic Visit Verification (EVV) is more than a regulatory requirement, it's a vital tool for ensuring accountability, improving service delivery, and securing Medicaid reimbursement. To stay compliant and efficient, providers must implement the right systems, processes, and team training. Here are six essential steps to help your organization achieve and maintain full EVV compliance.

Know the Requirements

Understand your state's EVV mandates, models, and service-specific rules.

Choose Purpose-Built Software

Use EVV tools designed for IDD providers that capture all required data and support integrations, including GPS for home visits.

Integrate Seamlessly

Connect your EVV system with payroll, billing, and HR to streamline operations.

Train Your Team

Educate staff on proper usage, troubleshooting, and state expectations to reduce errors.

Monitor in Real Time

Leverage dashboards and reports to track metrics, spot issues early, and stay audit-ready.

Audit and Improve

Conduct regular internal reviews to fix gaps, reduce risk, and ensure continuous compliance.

EVV compliance doesn't have to be overwhelming. With the right technology, proper integration, and team-wide engagement, your organization can meet requirements while improving accuracy, efficiency, and care quality. Taking these six steps will position you to thrive in a regulated environment, while focusing on what matters most: supporting those you serve. **Talk to our team at Vertex to get started today.**