

VERTEX VS. COMPETITOR: WHICH COMES OUT ON TOP?

Vertex Systems is a complete, modular platform designed to unify case management, billing, payroll (staff + client), time & attendance, production/vocational payroll, and financials. See how the competition stacks up:

VERTEX	VS	COMPETITORS
Vertex's Client Payroll Manager handles DOL/14(c) rules & vocational payroll	Client payroll & vocational pay (14(c), productivity pay)	Only supports staff/employee payroll capabilities
Vertex offers ERP-level Financial Manager and Business Central integration	Full ERP / integrated financials	Only focuses on billing and claims — no integrations supported
Keeps IDD agencies audit-ready with document controls and reporting	Document & Compliance Management	Offers limited or basic capabilities
Track staffing AND participant attendance in a single workflow	Time & Attendance for staff AND individuals served	Only tracks staff attendance
Meets accessibility requirements for blind and visually impaired users via screen readers and keyboard navigation	VPAT certified & JAWS compliant	Limited to no features designed for inclusivity
Get better visibility into client progress & compliance within one platform	Integrated case management system	Limited – primarily supports EVV workflows
Vertex specializes in handling complex payroll rules specific to IDD agencies (piece-rate, concurrent jobs, differential rates)	Payroll built for IDD agencies	No capabilities to support complex payroll rules
Vertex supports a wider range of service types beyond EVV	Broad support for billing and revenue cycle	Billing support may only extend to EVV or home care
Use Vertex for advanced multi-program and group scheduling	Scheduling	Staff and visit scheduling only
Track production according to client output from workshops or employment programs	Production & Piece-Rate Tracking	No support for tracking client production

IDD agencies operating multiple service lines, vocational programs, or complex funding models can leverage Vertex to save administrative labor, ensure compliance, and support end-to-end operations. **Contact us today to see why more and more IDD agencies are choosing Vertex.**