



# Vertex Billing as a Service

Your Fully Managed Revenue Cycle Partner



IDD billing is complex, EVV validation, Medicaid and MCO submissions, authorization tracking, and constant compliance changes create real administrative burden. Vertex Billing as a Service (BaaS) removes that burden by stepping in as a true operational partner, managing your entire revenue cycle end-to-end so your team can stay focused on delivering care.

## Vertex Forms Features



Stabilized, predictable revenue and faster reimbursement



Fewer claim denials and lower audit risk



Reduced dependency on internal billing staff



Greater financial transparency for leadership

## What's Included

Vertex handles every stage of the revenue cycle:

- Service validation and EVV-to-billing checks
- Claim generation and submission to Medicaid and MCOs
- Denial tracking, correction, and resubmission
- Payment posting and reconciliation
- Revenue reporting and analytics
- Compliance monitoring and payer communication support

## Who Is It Right For?

Billing as a Service is ideal for IDD agencies that:



Experience frequent claim denials or cash flow delays



Are behind on billing or reconciliation



Rely on a single billing specialist with no backup



Face ongoing billing staff turnover



Operate in complex payer environments (Medicaid, MCOs, EVV)

It's especially valuable for agencies under 300 employees navigating the same billing complexity as much larger organizations.

## Let Vertex Handle the Billing

Billing complexity should never stand between your team and your mission. Vertex Billing as a Service delivers the expertise, execution, and accountability your agency needs to protect revenue and grow with confidence.